



TRAFFIC OPERATIONS NEWSLETTER



Florida's Turnpike Enterprise

Volume 13, October 2009

Victor 1: Our Lone Ranger on the Veteran's Expressway



In November 2005, Road Ranger Victor 1 began patrolling the Veterans Expressway (SR 589) from SR 60 to VanDyke Road (Exit 14) and the Spur, a total of 17 miles. Victor 1 runs a split shift Monday through Friday during the peak hours of 6am-10am and 4pm-8pm. Occasionally, Victor 1 will work additional hours to cover special events, such as the Super Bowl. Victor 1's service is

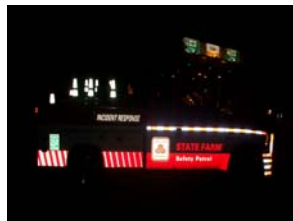
provided under the D-7 contract with Anchor Towing. The contract is managed by Dave Tilki, Roadway Maintenance Zone Manager. The Victor 1 truck is equipped with an automated vehicle locator GPS that tracks his route each day. Both the Traffic Management Center and Dave Tilki monitor Victor 1's location for his safety and documentation purposes. Victor 1 averages 100 incident management responses and customer assists each month. A similar tracking system will soon be installed and operated on the Road Ranger trucks serving the Turnpike Mainline.



Turnpike Road Ranger truck



AVL computer mounted in Road Ranger truck.



New SFSP reflective graphics (new lower panels)

TEAM WORK JOB WELL DONE!



Special thanks to James Fox for his assistance each month with the Traffic Operations Newsletter.

If you would like to recognize a team member in next month's newsletter, email Michele.Gustafson@dot.state.fl.us.

HAPPY BIRTHDAY!

- Jackie Compton – Oct 4
- David Reese – Oct 14
- Carlos Rolon – Oct 18
- Sharon King – Oct 19
- Karla Sanchez – Oct 30

Upcoming Training:

Whale Done: The Power of Positive Relationships – (8:30AM-12:30PM) **10/27** – Pompano & **11/18** – Orlando

Time Management – (8:30AM-12:30PM) **10/22** – Orlando

Turnpike's Roadmap – (9:00AM-5:00PM) **10/29** – Orlando & **11/4** – Pompano

Special Events:

October 21 (7:30PM): Panthers vs. Buffalo Sabres – **BankAtlantic Center**

October 24 (1:00 PM): Hurricanes vs. Clemson Tigers – **Landshark Stadium**

October 25 (4:00PM): Dolphins vs. New Orleans Saints – **Landshark Stadium**

October 28 (7:30PM): Panthers vs. Ottawa Senators – **BankAtlantic Center**

Quote of the Day:

Coming together is a beginning. Keeping together is progress. Working together is success. – **Henry Ford**

Recognition: Joe Fuentes

To Florida's Turnpike Enterprise:

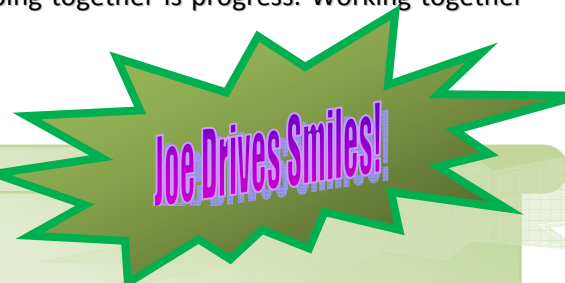
I just had the pleasure of speaking with one of your representatives. I had called to request information in preparation for my trip to Florida in a few days. I spoke with **JOE!** He was pleasant, professional, exceptionally helpful, knowledgeable and **just plain fun**. After I hung up the phone, I realized that he had given me a wealth of information, which puts me in a much better situation for my trip. If he didn't know the answer to one of my questions, he admitted that and I appreciated his honesty. Moreover, he suggested links to additional resources, which was above and beyond his usual job expectations.

I am sure that you know what a resourceful employee he is. However, in the event that you were not aware of how helpful he can be, I thought I would let you know how much I appreciated his time and attention. My trip to Florida should be somewhat easier now because of his assistance.

Please pass on to Joe my appreciation for a job well done!!!

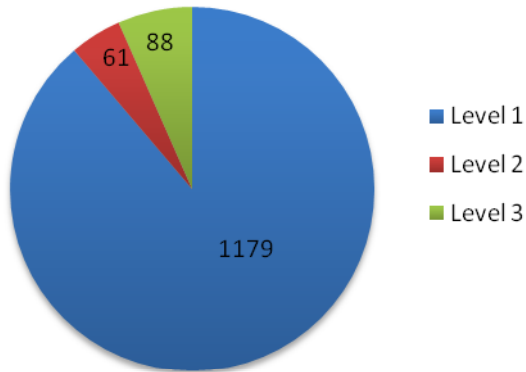
Sincerely,

Jane

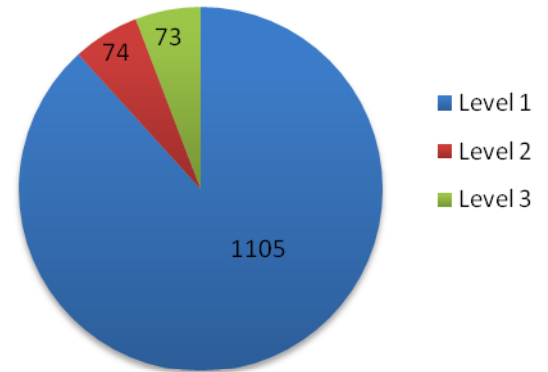


Traffic Operations Graphs

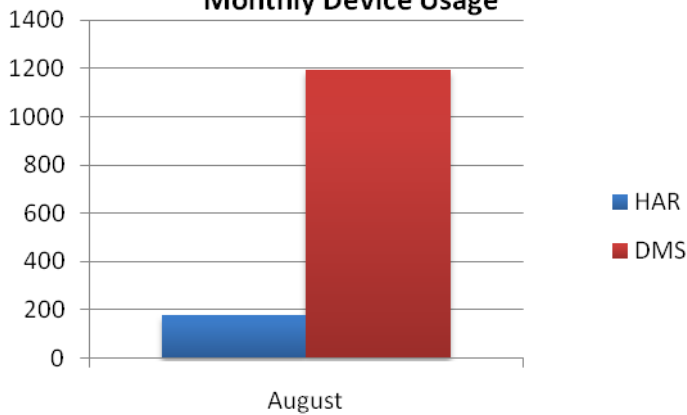
Level of Incidents for August 2009



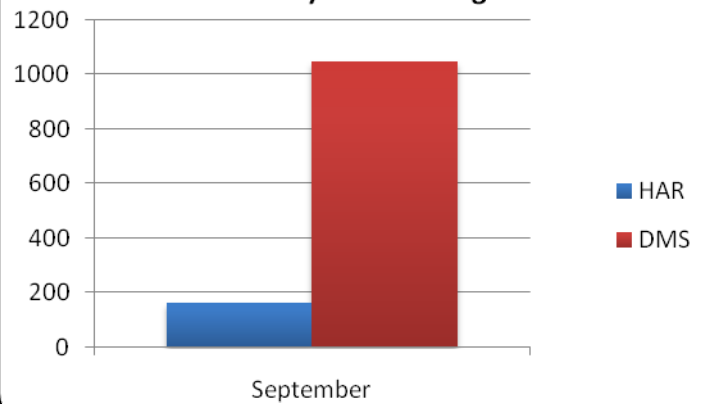
Level of Incidents for September 2009



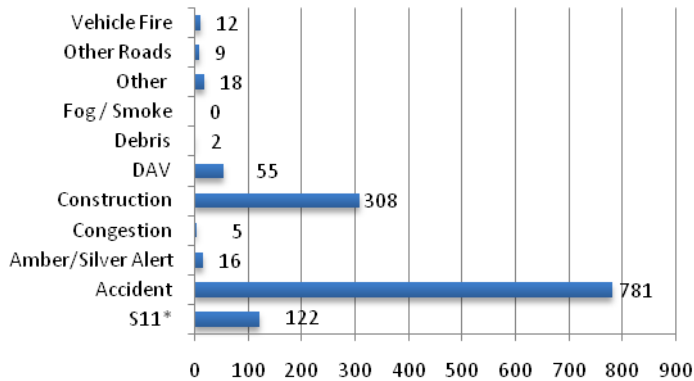
Monthly Device Usage



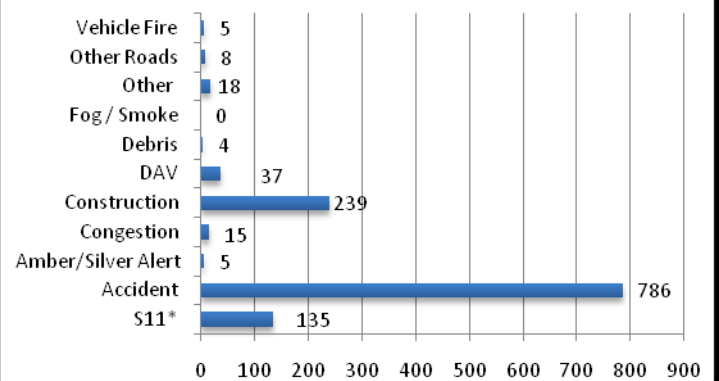
Monthly Device Usage



Incidents for August 2009



Incidents for September 2009



*S11- Abandoned Vehicles

Level 1 / Low Impact - Impact to the traveled roadway with minor or no lane blockage lasting for 30 minutes more or less.

Level 2 / Medium Impact - Impact to the traveled roadway with lane blockage lasting more than 30 minutes but less than 2 hours.

Level 3 / High Impact- The traveled roadway is fully closed in either or both directions (including ramp closure) and/or impact lasting more than 2 hours.