

THE STEERING COLUMN



SUN PASSAGES

NEWS &
UPDATES FOR
SUNPASS
CUSTOMERS

Spring/Summer 2006 Online Newsletter

Summertime is Here!

Travel treasures:
Take a Trip to Experience Florida Culture

Gear Up Your Car for Safe Summer Driving

Account Balance to Move From Transponder to Computer

SunPass-Only Interchange Opens in Palm Beach County

Florida's Turnpike Names Florida Logos Inc. to Maintain Logo Signs

Answering Your Questions

Pay Tolls the Easy Pay Way

SunPass Parking Coming to Three More Airports

SunPass Website Has New Look, New Information

Get Your Account Balance Via www.SunPass.com or Phone 24/7

SunPass Receives J. D. Power and Associates'® Call Center Certification

Summertime is here!

Before you gas up and drive off on vacation this summer, pay a little attention to your engine and make sure it's ready for long-distance driving. Have a trained technician give it a good once-over and follow the tips on this page. If you get a chance, be sure to check out some of the fun Florida destinations listed here. Your whole family will love the chance to get away together!

As you drive along Florida's Turnpike, you'll notice a few improvements this summer including new logo signs and updated toll plazas with even more SunPass-only lanes.

Be sure to view the new and improved, user-friendly SunPass website at www.SunPass.com. The new site allows you to check your SunPass account balance, get your current statement or update your information quickly and easily. You'll need your SunPass account number and personal identification number before you log on. If you forgot that information, please call a Customer Service representative toll free at 1-888-TOLL-FLA (1-888-865-5352) for assistance.

Finally, thank you for taking the time to fill out the 2005 Customer Satisfaction Survey. Results showed **91 percent** of SunPass customers are satisfied with the value received on Florida's Turnpike. Please send your comments by using the contact information located on the lower lefthand corner of the inside right panel of this newsletter.

Until next time, buckle up and enjoy life in the SunPass lane!

Sincerely,

A handwritten signature in black ink, appearing to read "James L. Ely". The signature is fluid and cursive, written on a white background.

James L. Ely, DPA
Chief Executive Officer
Florida's Turnpike Enterprise

Help us serve you better!

Log on to www.SunPass.com to update your account information including new license plates or vehicle information.

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