



Florida Department of Transportation/Florida's Turnpike Enterprise

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For Immediate Release

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Florida's Turnpike Enterprise Temporarily Closing SunPass Customer Service Center Walk-In Services

Ocoee Fla. – The Florida Department of Transportation's Florida's Turnpike Enterprise is furthering its efforts to reduce the spread of COVID-19 by closing its SunPass Customer Service Walk-In Centers located throughout the state. The closures will take effect Monday, March 23, 2020.

In an effort to provide service to our valued customers, the toll-free number continues to be open. Customers can call SunPass at 1-888-TOLL-FLA (1-888-865-5352). Call center representatives are available from 7 a.m. to 7 p.m. Monday through Friday, and 8:30 a.m. to 5 p.m. Saturday. SunPass customers can also access their accounts 24/7 by visiting www.SunPass.com.

The following SunPass Customer Service Walk-In Centers are affected by the temporary closing:

- Snapper Creek, Milepost 19, Florida Turnpike, Miami
- Miami, 7902 NW 36th Street, Unit 203, Doral
- Boca Raton, 7941 Glades Road, Boca Raton
- Tampa, 10137 E. Adamo Drive, Suite 800A, Tampa
- Pinellas Bayway Administration Center, 4501 54th Avenue S, St. Petersburg
- Ocoee Walk-In Center, 9405 W. Colonial Drive, Ocoee
- Mid-Bay Bridge, 1200 White Point Road, Niceville
- Garcon Point Bridge, 555 Avalon Boulevard, Milton

The Turnpike has undertaken several initiatives to date to support Governor Ron DeSantis' proactive measures to limit the spread of COVID-19, including no longer accepting cash from toll booth operators and promoting online customer service options.

The Department will continue to closely monitor its response and will update customers accordingly. To receive the most accurate information, please visit www.SunPass.com or follow us [@FloridaTurnpike](https://twitter.com/FloridaTurnpike) on Twitter.

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