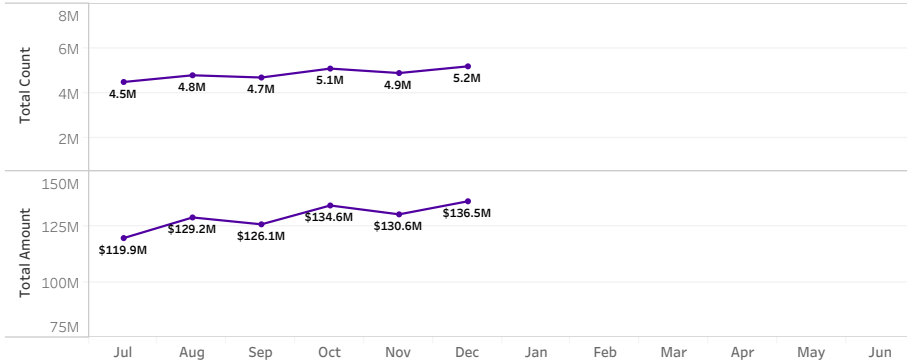




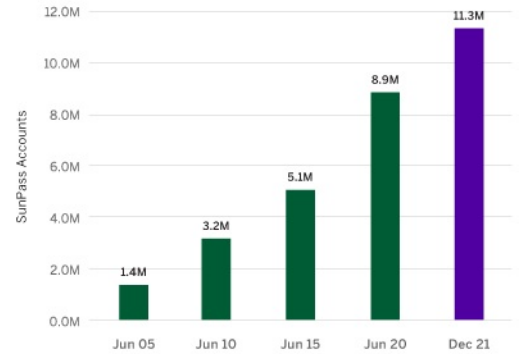
SunPass Replenishments

Year-To-Date

Count: **29.2M**
Amount: **\$776.9M**



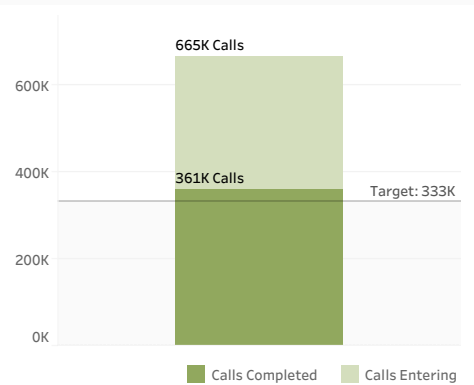
Customer Accounts



TOLL-BY-PLATE Accounts: **22.4M**

Interactive Voice Response (IVR)

Actual % Completed: **54%**
Industry Average % Completed: **> 50%**



Call Center

Call Activity

Actual Calls: **148,872**
Year-To-Date: **961,737**

Average Wait Time (Min:Sec)

Actual Time: **51:00***
Target Time: **< 01:00**

Average Call Handle Time (Min:Sec)

Actual Time: **07:45**
Target Time: **< 05:00**

*Consistent with the nationwide trend, wait time impacted by staffing challenges.

Walk-In Center

Year-To-Date

Customers Served

48,728

Location	Count	Percentage
Boca Raton	1,865	23%
Ocoee	1,634	20%
Miami	1,715	22%
Tampa	1,234	15%
Pinellas Bayway	662	8%
Mid-Bay Bridge	397	5%
Snapper Creek	367	5%
Garcon Point Bridge	173	2%
Total	8,047	100%

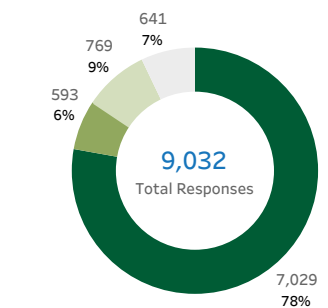
Safety FY 2022

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year-To-Date Totals
Cable Barrier Interventions	7	18	10	9	9	9							62
Guardrail Interventions	125	98	91	84	85	65							548
Wrong Way Driving Detections	9	12	18	11	12	17							79
Total	141	128	119	104	106	91							689

Road Ranger Responses

Year-To-Date

57,677



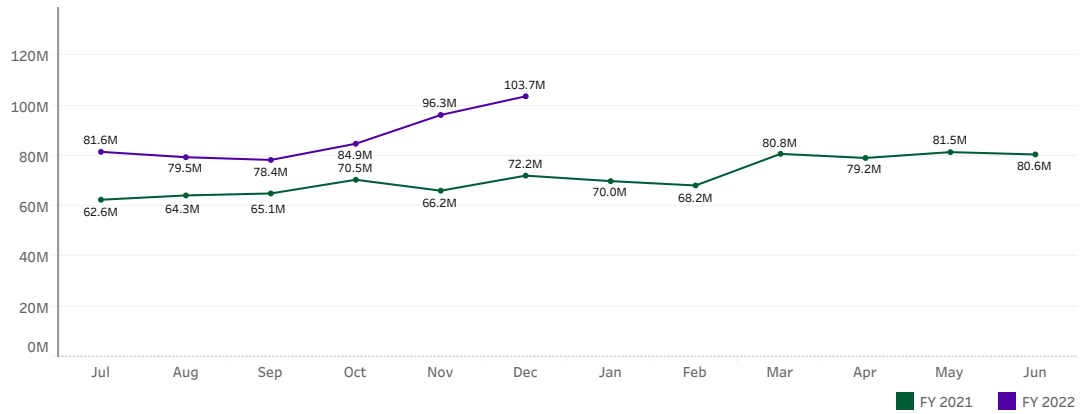
Motorist Assists, Crashes, Debris Removal, Abandoned Vehicles



Financials
Year-To-Date (6 Months)
Unaudited

	Actual	Estimate
Total Gross Revenue	\$567.3M	\$542.6M
O&M Expenses	\$122.4M	\$122.1M
Net Revenue	\$444.9M	\$420.5M
Debt Service Coverage	3.34	3.08

Transactions



On November 8, 2021, in conjunction with the All Electronic Tolling conversion of the Ticket System (i.e., removal of cash collection), toll collection on this facility was moved from the ramps to the mainline plazas. Prior to this change, one trip on this facility represented one toll transaction. After the change, the same trip may incur multiple transactions at more than one mainline plaza, contributing to a higher number of transactions at similar toll rates in effect prior to the change.

Active Construction Projects

Project Costs: **\$1.9B**
Project Count: **26**

Major Construction Projects - Nearing Completion*

Project Description	County	Contracted Cost
Suncoast Parkway 2 (US 98 to SR 44)	Citrus	\$134.6M
Turnpike Mainline Resurfacing and Improvements Project (North of Indiantown Road to South of Becker Road)	Martin	\$33.9M
Turnpike Extension Widening (Bird Rd. to Dolphin Expwy)	Miami-Dade	\$136.4M
Turnpike Extension Widening (I-75 to Turnpike Mainline)	Miami-Dade	\$143.3M
Turnpike Mainline Improvement (Beachline Expwy to I-4 Direct Connect Ramps)	Orange	\$84.9M
Turnpike Mainline Resurfacing and Improvements from I-4 to SR 408	Orange	\$18.9M
Western Beltway Resurfacing and Improvements from Sinclair Road to Seidel Road	Orange	\$18.8M
Turnpike Mainline Resurfacing and Improvements Project (North of Ft. Drum Service Plaza to North of Yeehaw Junction)	Osceola	\$16.7M
Turnpike Mainline All-Electronic Tolling (Phase 5C)	Palm Beach	\$19.6M
Seminole Expressway Resurfacing (SR 426 - SR 434)	Seminole	\$13.0M
Turnpike Mainline Resurfacing (Becker Rd. to Fort Pierce)	St. Lucie	\$31.8M
Turnpike Mainline Roadside and Safety Improvements from CR 470 to I-75	Sumter	\$11.7M

* Planned for completion in the next 12 months.

Completed Construction Projects
Year-To-Date

