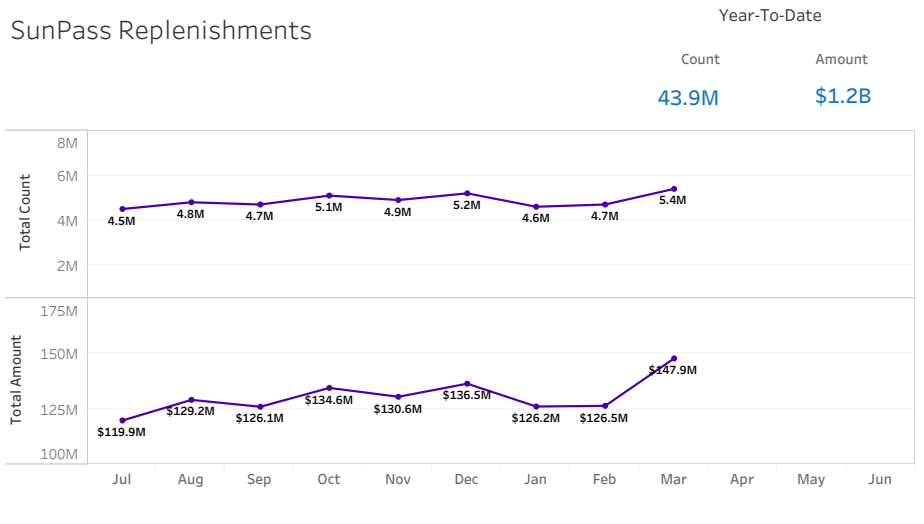
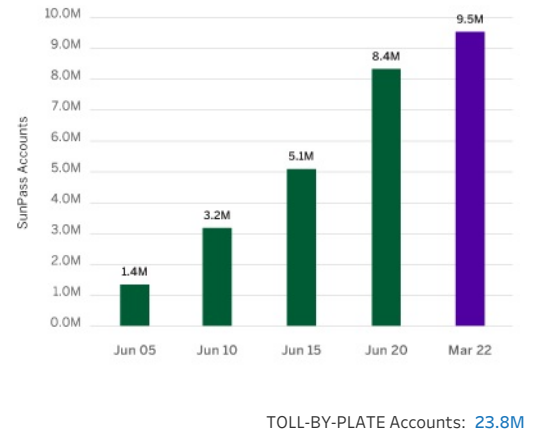




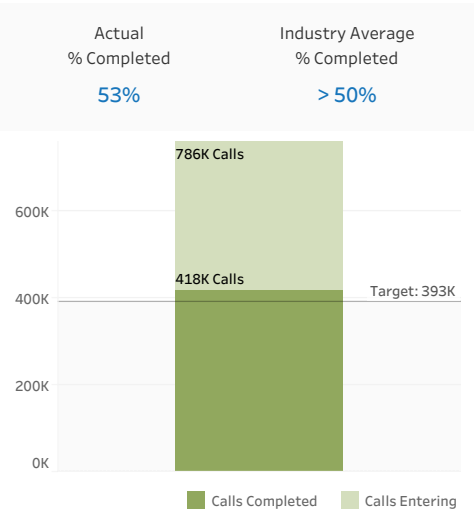
SunPass Replenishments



Customer Accounts



Interactive Voice Response (IVR)



Call Center

Call Activity

Actual Calls: **161,580** Year-To-Date: **1,417,585**

Average Wait Time (Min:Sec)

Actual Time: **67:36*** Target Time: **< 01:00**

Average Call Handle Time (Min:Sec)

Actual Time: **08:11** Target Time: **< 05:00**

*Consistent with the nationwide trend, wait time impacted by staffing challenges.

Walk-In Center Customers Served

Year-To-Date: **77,116**

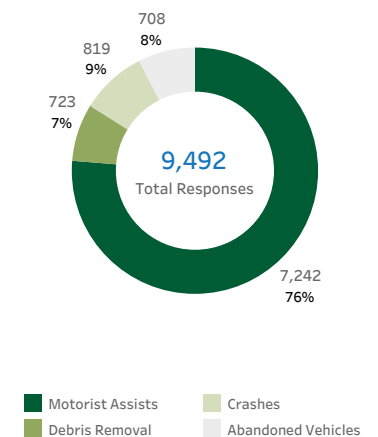
| Location | Count | Percentage |
|---------------------|---------------|-------------|
| Boca Raton | 2,577 | 24% |
| Ocoee | 2,163 | 20% |
| Miami | 2,257 | 21% |
| Tampa | 1,360 | 13% |
| Pinellas Bayway | 998 | 9% |
| Mid-Bay Bridge | 527 | 5% |
| Snapper Creek | 512 | 5% |
| Garcon Point Bridge | 263 | 3% |
| Total | 10,657 | 100% |

Safety FY 2022

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Year-To-Date Totals |
|------------------------------|------------|------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----|-----|-----|---------------------|
| Cable Barrier Interventions | 7 | 18 | 10 | 9 | 9 | 9 | 4 | 4 | 9 | | | | 79 |
| Guardrail Interventions | 125 | 98 | 91 | 84 | 85 | 65 | 63 | 52 | 73 | | | | 736 |
| Wrong Way Driving Detections | 9 | 12 | 18 | 11 | 12 | 17 | 10 | 9 | 6 | | | | 104 |
| Total | 141 | 128 | 119 | 104 | 106 | 91 | 77 | 65 | 88 | | | | 919 |

Road Ranger Responses

Year-To-Date: **83,320**

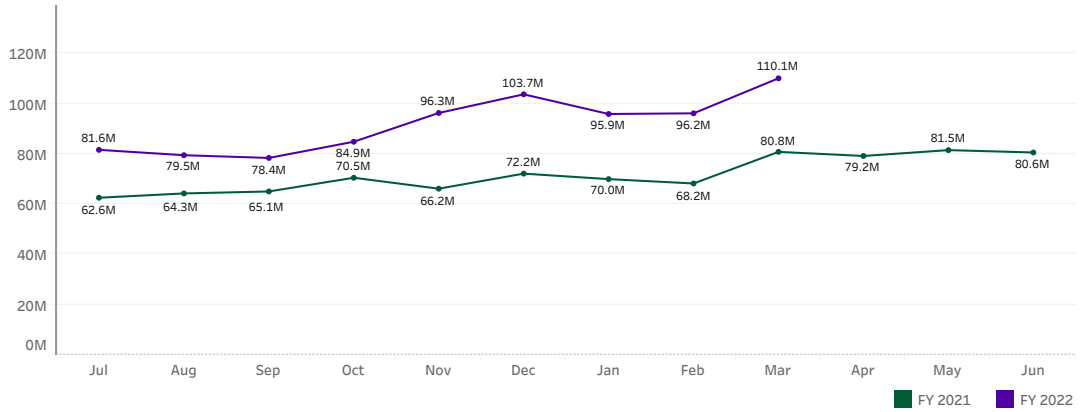




Financials
Year-To-Date (9 Months)
Unaudited

| | Actual | Estimate |
|-----------------------|----------|----------|
| Total Gross Revenue | \$853.2M | \$813.1M |
| O&M Expenses | \$185.5M | \$184.8M |
| Net Revenue | \$667.7M | \$628.3M |
| Debt Service Coverage | 3.34 | 3.08 |

Transactions



On November 8, 2021, in conjunction with the All Electronic Tolling conversion of the Ticket System (i.e., removal of cash collection), toll collection on this facility was moved from the ramps to the mainline plazas. Prior to this change, one trip on this facility represented one toll transaction. After the change, the same trip may incur multiple transactions at more than one mainline plaza, contributing to a higher number of transactions at similar toll rates in effect prior to the change.

Active Construction Projects

Project Costs: **\$1.8B**
Project Count: **27**

Major Construction Projects - Nearing Completion*

| Project Description | County | Contracted Cost |
|--|------------|-----------------|
| Suncoast Parkway 2 (US 98 to SR 44) | Citrus | \$134.6M |
| Turnpike Extension Widening (Bird Rd. to Dolphin Expwy) | Miami-Dade | \$136.4M |
| Turnpike Extension Widening (I-75 to Turnpike Mainline) | Miami-Dade | \$143.3M |
| Turnpike Mainline Improvement (Beachline Expwy to I-4 Direct Connect Ramps) | Orange | \$84.9M |
| Turnpike Mainline Resurfacing and Improvements from I-4 to SR 408 | Orange | \$18.9M |
| Turnpike Mainline Resurfacing and Improvements Project (North of Ft. Drum Service Plaza to North of Yeehaw Junction) | Osceola | \$16.7M |
| Turnpike Mainline All-Electronic Tolling (Phase 5C) | Palm Beach | \$19.6M |
| Turnpike Mainline Resurfacing (Becker Rd. to Fort Pierce) | St. Lucie | \$31.8M |
| Turnpike Mainline Roadside and Safety Improvements from CR 470 to I-75 | Sumter | \$11.7M |

* Planned for completion in the next 12 months.

Completed Construction Projects
Year-To-Date

