



Florida Department of Transportation/Florida's Turnpike Enterprise

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Florida's Turnpike Enterprise Temporarily Closing SunPass Customer Service Centers due to Hurricane Ian

OCOOE, Fla. – Due to Hurricane Ian, SunPass Customer Service and Walk-In Centers' availability will be affected starting on Wednesday, September 28.

Effective today, the SunPass Call Center and the following SunPass Customer Service Walk-In Centers are temporarily closed:

- Boca Raton, 7941 Glades Road, Boca Raton
- Tampa, 10137 E. Adamo Drive, Suite 800A, Tampa
- Pinellas Bayway Administration Center, 4501 54th Avenue S, St. Petersburg
- Ocoee Walk-In Center, 9405 W. Colonial Drive, Ocoee

The following SunPass Customer Service Walk-In Centers remain open:

- Mid-Bay Bridge, 1200 White Point Road, Niceville
- Snapper Creek, Milepost 19, Florida Turnpike, Miami
- Miami, 7902 NW 36th Street, Unit 203, Doral
- Garcon Point Bridge, 555 Avalon Boulevard, Milton

In an effort to provide service to our valued customers, SunPass customers can access their accounts 24/7 by visiting www.SunPass.com, or by using the SunPass mobile app.

Florida's Turnpike Enterprise will provide updates to customers as it is available. To receive the most accurate information, please visit www.SunPass.com or follow [@FloridaTurnpike](https://twitter.com/FloridaTurnpike) on Twitter.

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The Florida Department of Transportation's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of the state's environment and communities. The department is committed to building a transportation system that not only fits the current needs of Florida's residents and visitors, but also enhances mobility throughout the state to accommodate its consistent and rapid growth. The unique nature of the Sunshine State and its year-round warm climate provides numerous opportunities to achieve the department's mission through multiple transportation modes including highways/streets, air, rail, sea, spaceports, transit, and the ever-expanding deployment of bicycle & pedestrian facilities.