



Florida Department of Transportation/Florida's Turnpike Enterprise

RON DESANTIS
GOVERNOR

Turkey Lake Service Plaza | Mile Post 263 | Bldg. #5315
P.O. Box 613069, Ocoee, Florida 34761

JARED W. PERDUE, P.E.
SECRETARY

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Contact: Ivette Ruiz-Paz

(954) 934-1289 | Ivette.Ruiz-Paz@dot.state.fl.us

Florida's Turnpike Enterprise Reopens SunPass Customer Service and Walk-In Centers

OCOEE, Fla. – Florida's Turnpike Enterprise has resumed operations at SunPass Customer Service Call and Walk-In Centers previously closed due to Hurricane Ian.

Customers can call SunPass at 1-888-TOLL-FLA (1-888-865-5352). Customer service representatives are available Monday-Friday, from 7 a.m. to 7 p.m., and 8:30 a.m. to 5 p.m. on Saturday. SunPass customers can also access their accounts 24/7 by visiting www.SunPass.com, or by using the SunPass mobile app.

The following SunPass Customer Service Walk-In Centers are open:

- Ocoee Walk-In Center, 9405 W. Colonial Drive, Ocoee
- Tampa, 10137 E. Adamo Drive, Suite 800A, Tampa
- Mid-Bay Bridge, 1200 White Point Road, Niceville
- Garcon Point Bridge, 555 Avalon Boulevard, Milton
- Boca Raton, 7941 Glades Road, Boca Raton
- Miami, 7902 NW 36th Street, Unit 203, Doral
- Snapper Creek, Milepost 19, Florida Turnpike, Miami

The Pinellas Bayway Administration Center, located at 4501 54th Avenue S, St. Petersburg will remain closed until further notice.

Florida's Turnpike Enterprise will continue to provide updates as they become available. For the most up-to-date information, please visit www.SunPass.com or follow us [@FloridaTurnpike](https://twitter.com/FloridaTurnpike) on Twitter.

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The Florida Department of Transportation's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of the state's environment and communities. The department is committed to building a transportation system that not only fits the current needs of Florida's residents and visitors, but also enhances mobility throughout the state to accommodate its consistent and rapid growth. The unique nature of the Sunshine State and its year-round warm climate provides numerous opportunities to achieve the department's mission through multiple transportation modes including highways/streets, air, rail, sea, spaceports, transit, and the ever-expanding deployment of bicycle & pedestrian facilities.