



Florida Department of Transportation/Florida's Turnpike Enterprise

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GOVERNOR

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Florida's Turnpike Enterprise Reopens all SunPass Customer Service and Walk-In Centers

OCOEE, Fla. – Florida's Turnpike Enterprise has resumed operations at all SunPass Customer Service Call and Walk-In Centers previously closed due to Hurricane Ian.

Customers can call SunPass at 1-888-TOLL-FLA (1-888-865-5352). Customer service representatives are available Monday-Friday, from 7 a.m. to 7 p.m., and 8:30 a.m. to 5 p.m. on Saturday. SunPass customers can also access their accounts 24/7 by visiting www.SunPass.com, or by using the SunPass mobile app.

SunPass Customer Service Walk-In Centers are located in the following areas:

- Ocoee Walk-In Center, 9405 W. Colonial Drive, Ocoee
- Tampa, 10137 E. Adamo Drive, Suite 800A, Tampa
- Pinellas Bayway Administration Center, 4501 54th Avenue S, St. Petersburg
- Mid-Bay Bridge, 1200 White Point Road, Niceville
- Garcon Point Bridge, 555 Avalon Boulevard, Milton
- Boca Raton, 7941 Glades Road, Boca Raton
- Miami, 7902 NW 36th Street, Unit 203, Doral
- Snapper Creek, Milepost 19, Florida Turnpike, Miami

For more information on the SunPass program and for SunPass Customer Service Walk-In Center hours of operation, please visit www.SunPass.com.

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The Florida Department of Transportation's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of the state's environment and communities. The department is committed to building a transportation system that not only fits the current needs of Florida's residents and visitors, but also enhances mobility throughout the state to accommodate its consistent and rapid growth. The unique nature of the Sunshine State and its year-round warm climate provides numerous opportunities to achieve the department's mission through multiple transportation modes including highways/streets, air, rail, sea, spaceports, transit, and the ever-expanding deployment of bicycle & pedestrian facilities.