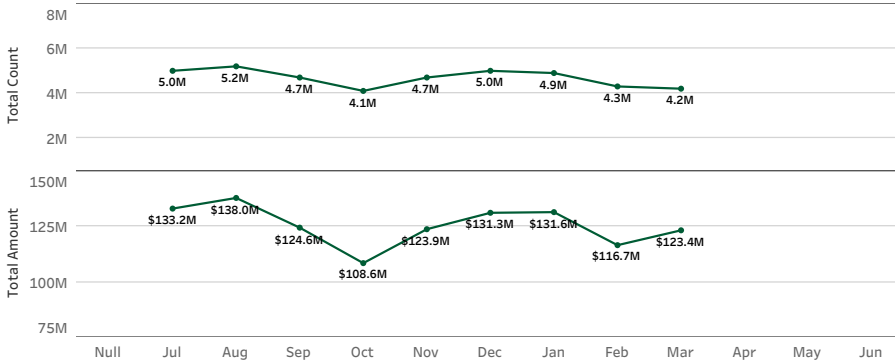




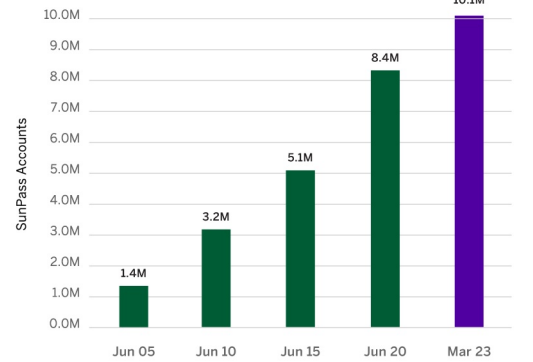
SunPass Replenishments

Year-To-Date

Count: **42.1M**
Amount: **\$1.1B**



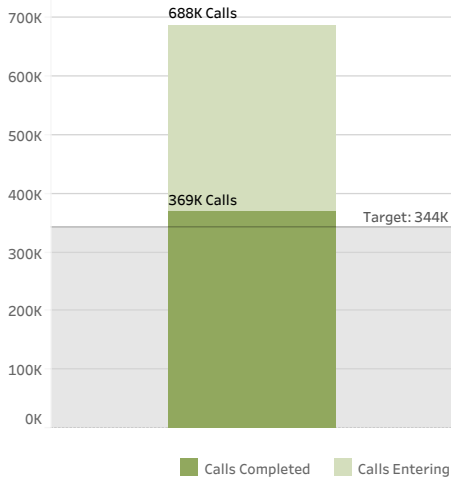
Customer Accounts



TOLL-BY-PLATE Accounts: **29.2M**

Interactive Voice Response (IVR)

Actual % Completed: **54%**
Industry Average % Completed: **> 50%**



Call Center

Call Activity

Actual Calls: **186,823**
Year-To-Date: **1,530,437**

Average Wait Time (Min:Sec)

Actual Time: **0:43:34***
Target Time: **< 01:00**

Average Call Handle Time (Min:Sec)

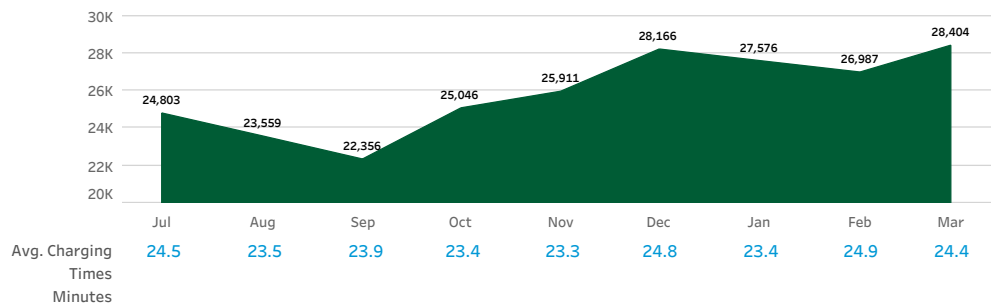
Actual Time: **08:30**
Target Time: **< 05:00**

* In April, call wait times averaged 16:22

Electric Vehicle Charging Sessions

Year-To-Date

Sessions: **232,808**
Avg. Charge Time: **24.0 Minutes**

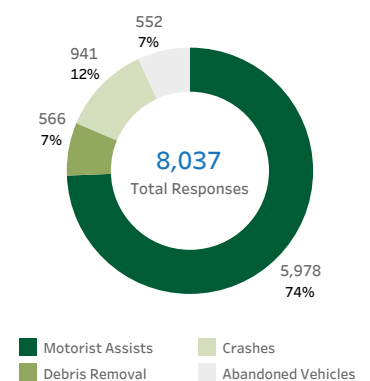


Safety FY 2023

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year-To-Date Totals
Cable Barrier Interventions	10	10	10	11	5	7	3	5	7				68
Guardrail Interventions	67	90	106	80	84	74	55	55	70				681
Wrong Way Driving Detections	15	7	8	9	14	10	10	10	9				92
Total	92	107	124	100	103	91	68	70	86				841

Road Ranger Responses

Year-To-Date: **74,204**



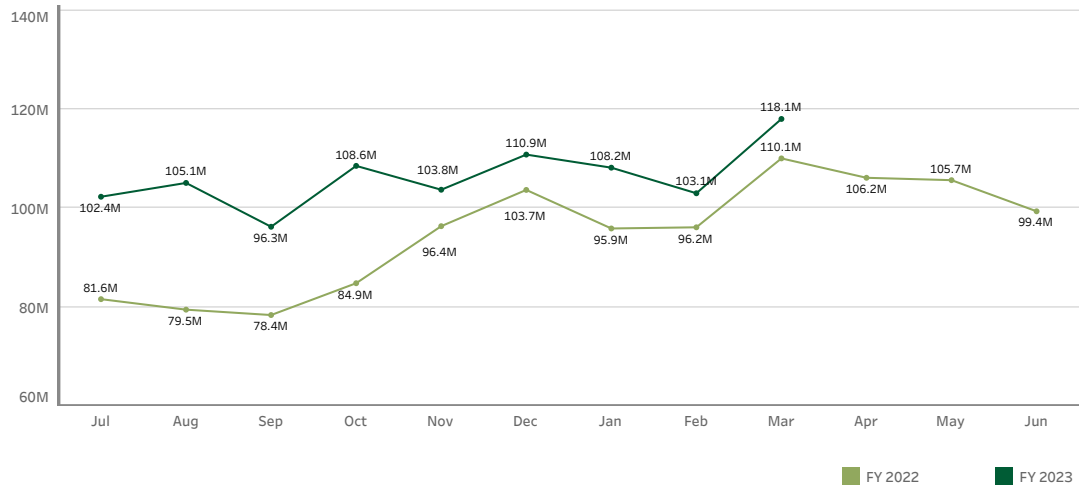


Financials

Year-To-Date (9 Months)
Unaudited

	Actual	Estimate
Total Gross Revenue	\$875.2M	\$861.8M
O&M Expenses	\$194.7M	\$201.7M
Net Revenue	\$680.5M	\$660.1M
Debt Service Coverage	3.31	3.24

Transactions



Active Construction Projects

Project Costs

\$2.1B

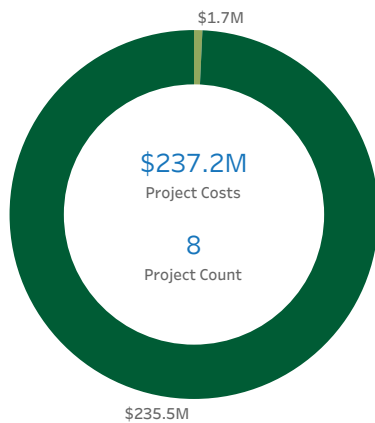
Project Count

34

Major Construction Projects

Project Description	County	Contracted Cost
Sawgrass Expressway Interchange Improvement at Atlantic Blvd	Broward	\$72.5M
Turnpike Mainline Resurfacing and Improvements from University Drive to SR 821 and SR 91 interchange	Broward	\$4.2M
Turnpike Mainline Resurfacing (I-595 to Pompano Beach Service Plaza)	Broward	\$16.5M
Suncoast Parkway Extension (SR 44 to CR 486)	Citrus	\$103.0M
Turnpike Mainline widening (SR 50 to Minneola / Hancock Rd.)	Lake	\$162.3M
Turnpike Mainline widening (Minneola to O'Brien Rd.)	Lake	\$233.0M
Turnpike Mainline Resurfacing / Improvements Southbound (CR 470 to US 27)	Lake	\$8.7M
Turnpike Mainline Resurfacing and Roadside Improvements (North of Indiantown Road to South of Becker Road)	Martin	\$34.0M
Turnpike Mainline extension widening (SR 836 to NW 106th St.)	Miami-Dade	\$245.0M
Turnpike Mainline extension widening (NW 106th St. to I-75)	Miami-Dade	\$370.0M
Turnpike Mainline Improvement (Beachline Expwy. to I-4 Direct Connect Ramps)	Orange	\$85.0M
Turnpike Mainline Resurfacing / Roadside Improvements (SR 408 to north of SR 429)	Orange	\$22.0M
Western Beltway Resurfacing and Improvements (Sinclair Rd. to Seidel Rd.)	Orange	\$18.8M
Turnpike Mainline Resurfacing / Improvements (North of Yeehaw Junction to South of Canoe Creek Service Plaza) and (Osceola Parkway to SR 417)	Osceola	\$21.8M
Turnpike Mainline widening (Boynton Beach to Lake Worth Rd.)	Palm Beach	\$170.0M
Turnpike Mainline Resurfacing / Improvements (North of Palm Beach Gardens to North of Jupiter)	Palm Beach	\$12.5M
Suncoast Parkway Interchange Improvements at SR 54	Pasco	\$6.7M
Polk Parkway Widening (Old Dixie Highway to South of Pace Rd.) and Resurfacing (US 92 to I-4)	Polk	\$61.2M
Central Polk Parkway (new facility) from Polk Pkwy (SR 570) to US 17/SR 35	Polk	\$257.0M
Seminole Expressway Resurfacing (SR 434 to Lake Mary Blvd)	Seminole	\$13.8M

Completed Construction Projects Year-To-Date



Improvements
Technology, Preservation, and Safety