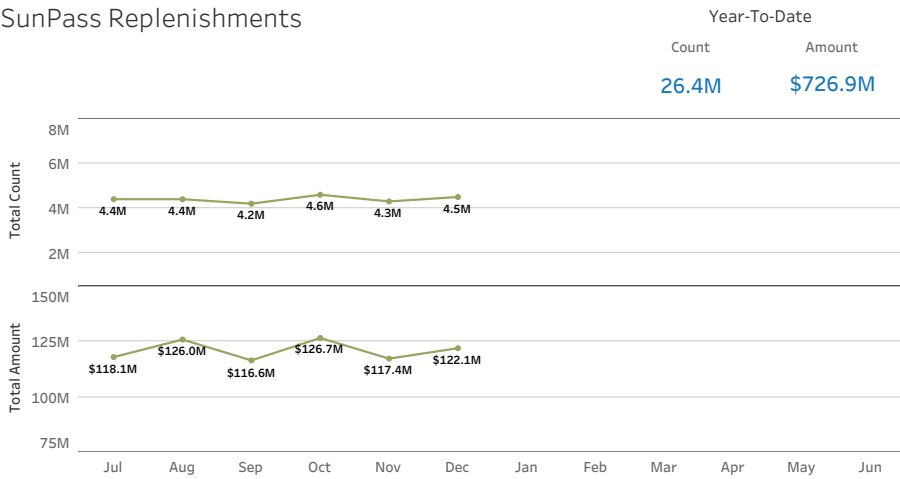
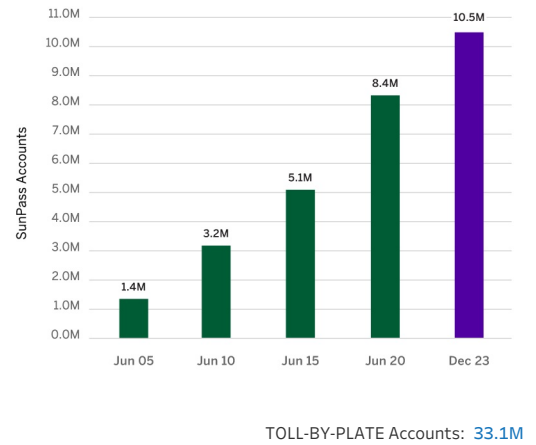




SunPass Replenishments

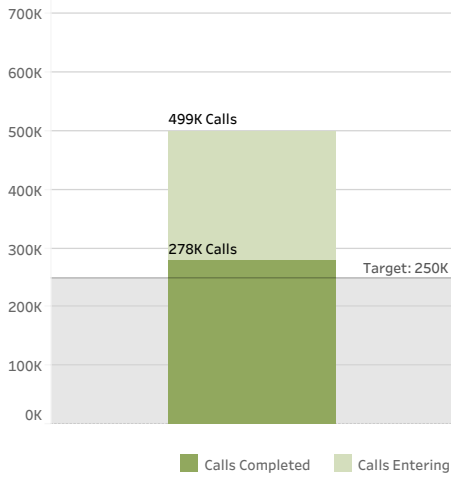


Customer Accounts



Interactive Voice Response (IVR)

Actual % Completed	Industry Average % Completed
56%	> 50%



Call Center

Call Activity

Actual Calls	Year-To-Date
195,599	1,267,187

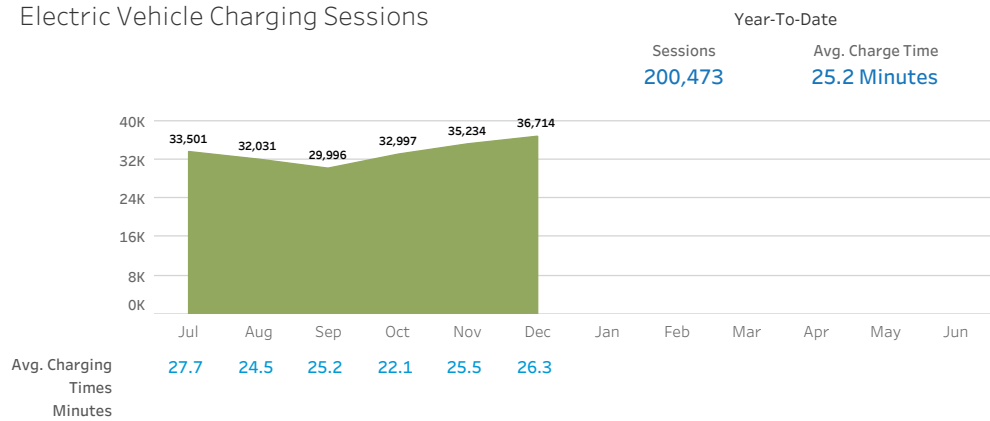
Average Wait Time (Min:Sec)

Actual Time	Target Time
00:20	< 01:00

Average Call Handle Time (Min:Sec)

Actual Time	Target Time
07:53	< 05:00

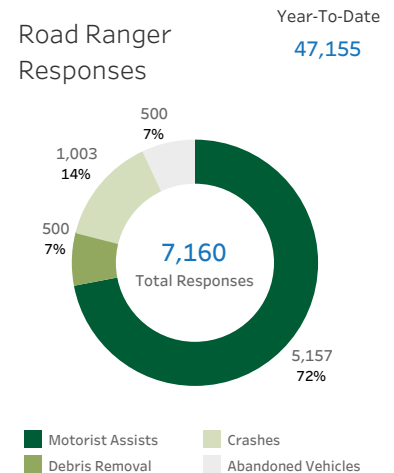
Electric Vehicle Charging Sessions



Safety FY 2024

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year-To-Date Totals
Cable Barrier Hits	11	11	8	11	6	7							54
Guardrail Hits	88	90	89	72	73	69							481
Wrong Way Driving	16	34	12	20	34	38							154
Total	115	135	109	103	113	114							689

Road Ranger Responses



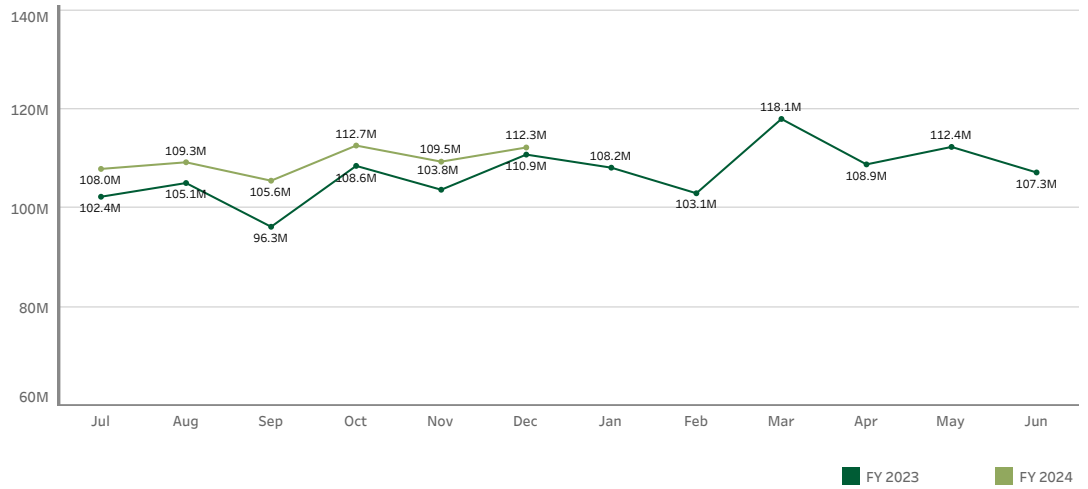


Financials

Year-To-Date (6 Months)
Unaudited

	Actual	Estimate
Total Gross Revenue	\$656.7M	\$643.9M
O&M Expenses	\$129.1M	\$143.9M
Net Revenue	\$527.6M	\$500.0M
Debt Service Coverage	3.70	3.57

Transactions



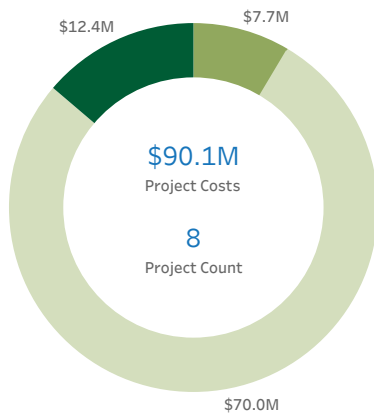
Active Construction Projects

Project Costs: **\$2.2B**
Project Count: **34**

Major Construction Projects

Project Description	County	Contracted Cost
Sawgrass Expressway Interchange Improvement at Atlantic Blvd	Broward	\$72.5M
Turnpike Mainline Resurfacing (I-595 to Pompano Beach Service Plaza)	Broward	\$16.5M
Turnpike Mainline Resurfacing and Improvements (Pompano Beach Service Plaza to Sawgrass Expressway)	Broward	\$16.2M
Suncoast Parkway Extension (SR 44 to CR 486)	Citrus	\$103.0M
Wrong-way Vehicle Detection System	Hernando	\$11.0M
Veterans Expressway Resurfacing and Improvements (Veterans Expressway to Dale Mabry Highway)	Hillsborough	\$11.3M
Turnpike Mainline widening (Minneola to O'Brien Rd.)	Lake	\$233.0M
Turnpike Mainline extension widening (NW 106th St. to I-75)	Miami-Dade	\$370.0M
Turnpike Mainline Resurfacing / Roadside Improvements (SR 408 to north of SR 429)	Orange	\$22.0M
Turnpike Mainline widening (SR 50 to Minneola / Hancock Rd.)	Orange	\$162.3M
Turnpike Mainline Resurfacing / Improvements (North of Yeehaw Junction to South of Canoe Creek Service Plaza) and (Osceola Pkwy to SR 417)	Osceola	\$21.8M
Turnpike Mainline widening (Boynton Beach to Lake Worth Rd.)	Palm Beach	\$170.0M
Turnpike Mainline Resurfacing / Roadside Improvements (Jupiter Toll Plaza to North of Indiantown Rd.)	Palm Beach	\$12.5M
Polk Parkway Widening (Old Dixie Highway to South of Pace Rd.) and Resurfacing (US 92 to I-4)	Polk	\$61.2M
Central Polk Parkway (new facility) from Polk Pkwy (SR 570) to US 17/SR 35	Polk	\$257.0M
Turnpike Mainline Resurfacing / Safety Improvements (North of Ft. Pierce to South of Ft. Drum Service Plaza)	St. Lucie	\$25.0M

Completed Construction Projects Year-To-Date



- Capacity and Improvements
- Resurfacing
- Technology, Safety and Other