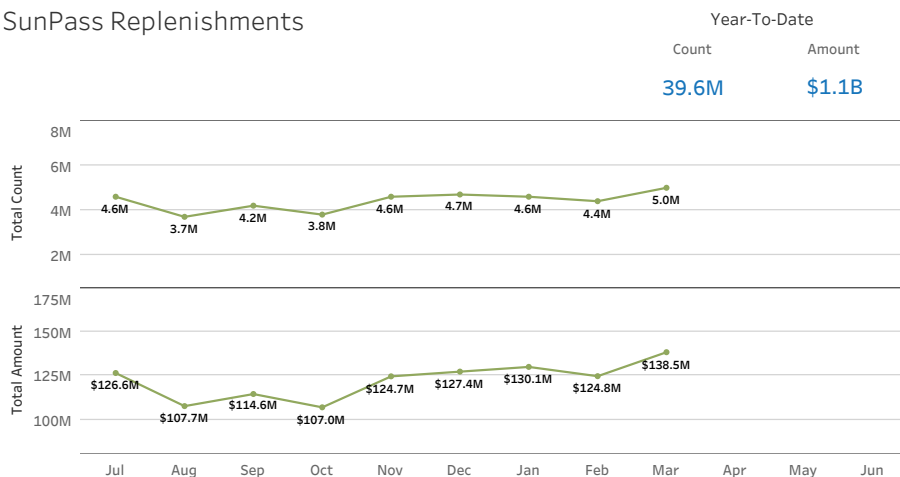


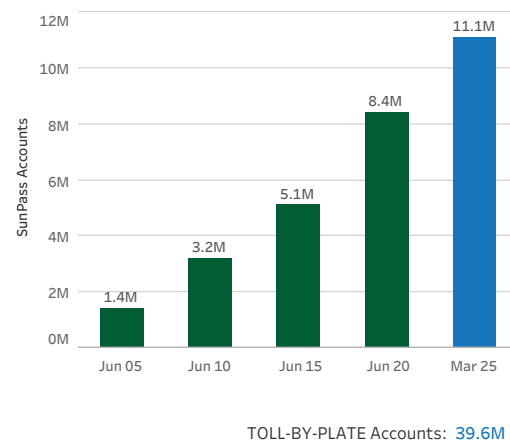
Florida's Turnpike Enterprise Performance Dashboard March 2025



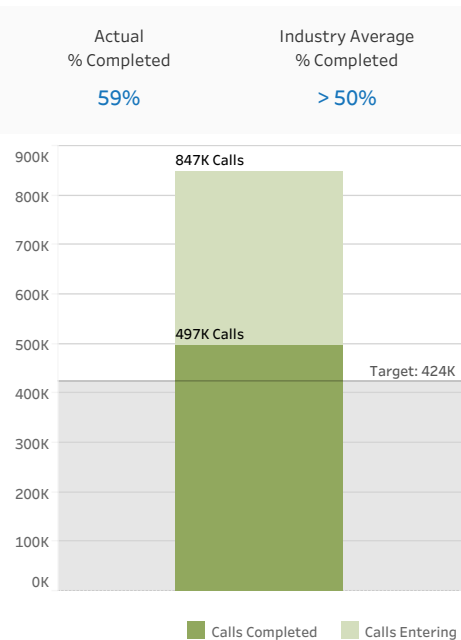
SunPass Replenishments



Customer Accounts



Interactive Voice Response (IVR)



Call Center

Call Activity

Actual Calls: **244,731**
Year-To-Date: **2,179,417**

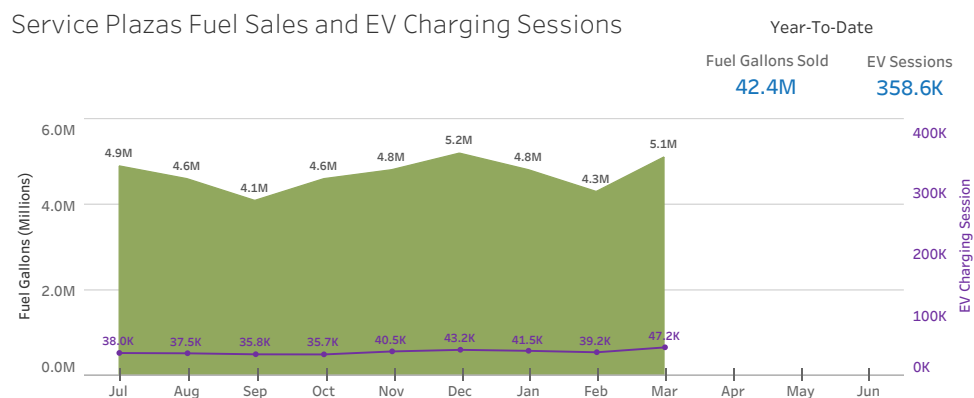
Average Wait Time (Min:Sec)

Actual Time: **06:42**
Target Time: **< 01:00**

Average Call Handle Time (Min:Sec)

Actual Time: **7:45**
Target Time: **< 05:00**

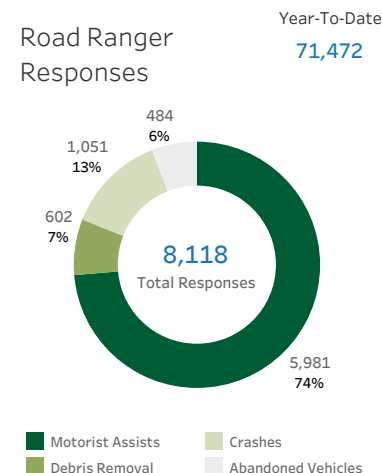
Service Plazas Fuel Sales and EV Charging Sessions



Safety FY 2025

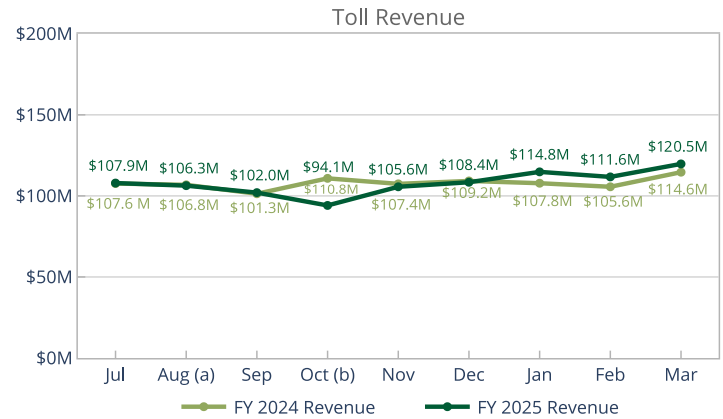
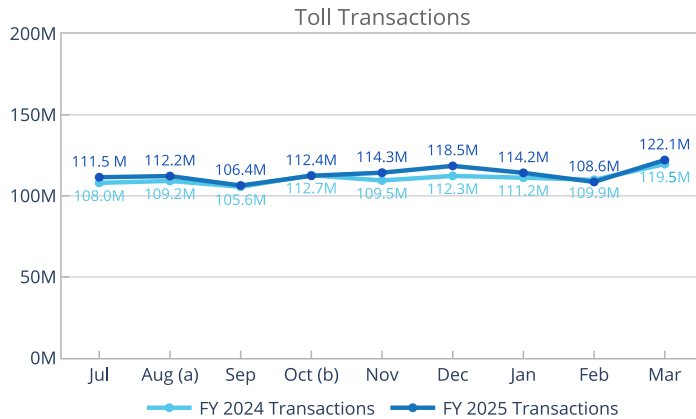
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Year-To-Date Totals
Cable Barrier Hits	13	10	9	9	7	5	7	4	8				72
Guardrail Hits	84	96	110	81	66	67	63	61	56				684
Wrong Way Driving	20	43	25	30	29	28	33	26	25				259
Total	117	149	144	120	102	100	103	91	89				1,015

Road Ranger Responses



Toll Transactions and Revenue (Unaudited)

	FY 2025	FY 2024
Year-To-Date Transactions	1,020.2M	997.9M
Year-To-Date Revenue	\$971.2M	\$971.1M



(a) Hurricane Idalia 8-day toll suspension on west and central Florida facilities starting August 29, 2023 (FY 2024).
(b) Hurricane Milton 12-day toll suspension on west, central, and select south Florida facilities starting October 7, 2024 (FY 2025).

Active Construction Projects

Project Costs

\$3.7B

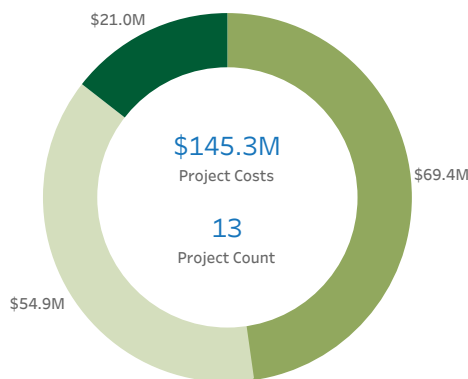
Project Count

43

Major Construction Projects

Project Description	County	Contracted Cost
Sawgrass Expy Widening from Commerical Blvd to Atlantic Blvd and Interchange Improvement at Atlantic Blvd	Broward	\$72.5M
Addition of Auxiliary Lanes on Mainline (SR 821 to Griffin Road)	Broward	\$230.0M
Sawgrass Expy Widening (Atlantic Blvd. to Sample Rd.)	Broward	\$110.0M
Suncoast Pkwy Extension (SR 44 to CR 486)	Citrus	\$103.0M
Mainline-SR 91 Widening (Minneola to O'Brien Rd.)	Lake	\$233.0M
Mainline -SR 821 Widening (NW 106th St. to I-75)	Miami-Dade	\$370.0M
Mainline-SR 91 Interchange at Sand Lake Rd.	Orange	\$114.6M
Mainline-SR 91 Widening (SR 50 to Minneola (Hancock Rd.))	Orange	\$162.3M
Mainline-SR 91 Widening (Clay Whaley Rd. to US 192/ Nolte Rd. Interchange)	Osceola	\$193.0M
Mainline-SR 91 Widening (Boynton Beach to Lake Worth Rd.)	Palm Beach	\$170.0M
Mainline-SR 91 Widening (West Palm Beach Service Plaza to Southern Blvd.)	Palm Beach	\$258.0M
West Palm Beach Service Plaza Parking Improvements	Palm Beach	\$32.4M
Central Polk Pkwy (new toll facility; SR 570 to US 17/SR 35)	Polk	\$257.0M
Seminole Expy Widening (Aloma Ave. to SR 434)	Seminole	\$300.0M
Mainline-SR 91 Resurfacing/Safety Improvements (Ft. Pierce to Ft. Drum Service Plaza)	St. Lucie	\$25.0M

Completed Construction Projects Year-To-Date



Capacity and Improvements
Resurfacing
Technology, Safety and Other